News Release

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ARTIZON MUSEUM | ISHIBASHI FOUNDATION

May 14, 2021
Artizon Museum, Ishibashi Foundation

Notification of Reopening of the Artizon Museum Reopening: May 15 (Sat), with restrictions

The Artizon Museum will reopen as planned on May 15. The number of reservations will, however, be restricted to fifty visitors per hour.

The Artizon Museum employs its designated date and time entry system and its optimal ventilation system as part of its comprehensive measures to prevent the spread of COVID-19. In reopening, the museum, in accord with the National Government's declaration of a state of emergency and the emergency measures requested by the Tokyo Metropolitan Government, is limiting reservations to a maximum of fifty visitors per hour. We hope that visitors will enjoy appreciating the exhibitions in our spacious environment.

We are deploying even fuller preventative measures to ensure the health and safety of our visitors and staff members and request your cooperation in implementing them.

Artizon Museum measures to prevent the spread of COVID-19

- Using our designated time and date reservation system to limit the number of visitors during each time slot and prevent congestion while providing a pleasant environment for appreciating the exhibitions. The number of reservations will, however, be restricted to fifty visitors per hour until further notice from May 15.
- Use of the latest HVAC system to control the flow of air and constantly provide intake of fresh air.
- Audio guides are available via the visitor's smartphone and earphones, not a rental device.
- The museum will be closed in the evenings until further notice.
- Disinfectant will be placed at the entrance to the museum for visitors' use. All facilities will be cleaned and disinfected regularly. Chemicals that break down the virus will be applied continually to high-touch surfaces in the elevators, on the escalators, in the restrooms, and on the lockers.
- All museum staff members will wear masks when guiding or otherwise interacting with visitors.
- Transparent shields will be placed at the 1F ticket counter and the 3F cloakroom.
- Where visitors must line up, guides for maintaining at least a one-meter distance will be provided.
- If the entrance area is crowded, you may be allowed to enter the museum before your designated entry time.
- If visitors seem to clustering together in a gallery, a security guard may provide guidance.
- Leaflets and other materials will not be handed directly to visitors but placed where they can be picked up.
- The museum's Learning Program (Gallery Talks, Family Programs, Saturday Lectures, School Programs, etc.) will be suspended until further notice. When they resume, great care will be taken to ensure participants' safety.

Requests of Visitors

・Please wear a mask when visiting the museum.
・Please cooperate with temperature taking at the entrance to the museum. Visitors with fevers or symptoms of a cold will not be allowed to enter the museum.
・Please cooperating by washing your hands and disinfecting your fingers frequently.
・Please maintain distance between yourself and other visitors and refrain from conversation in the galleries.
・Please refrain from visiting the museum if you have a fever, symptoms of a cold, or are feeling unwell.
・Please cooperate by using our system for online reservations by designated date and time.
・Please cooperate in writing down your name and contact information (phone number, address, or email address) when purchasing a ticket at the ticket desk.
・Please use cashless means of payment.
・Please do not come to the museum in groups.
・When coughing or sneezing, please cover your mouth with your mask or a handkerchief.
・If you become ill in the museum, please alert a nearby staff member.

Related Facilities

Museum Café

Hours: 10:00-18:00 (last order at 17:30)
* Now open only on museum opening days; closed when the museum is closed

・The cafe will be open only on museum opening days until further notice.
・Staff members will wear masks when interacting with visitors.
・Seating of customers face to face will be avoided as much as possible; single direction seating or spaces between seats will be provided.
・The number of customers will be limited to avoid crowding.
・All utensils, tables, chairs, and other equipment will be thoroughly disinfected.
* Alcohol is not served for the immediate future.

Museum Shop

Hours: 10:00-18:00
* Open only on museum opening days; closed when the museum is closed

・Staff members will wear masks when interacting with customers.
・A transparent shield will be provided at the cashier counter.
・Where visitors must line up, guides for maintaining at least a one-meter distance will be provided.
・The number of customers will be limited to avoid crowding.
・Samples will not be available for examination for the immediate future.

For further information:
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